

Our cookie policy

What is a cookie?

A cookie is a small file that contains data. When you visit a website a cookie is placed on whichever device you have used to access the website.

Cookies help us keep our website and customer details secure, understand how visitors are using our website, personalise visitor journeys and help us remember visitor preferences. They do not identify users specifically, they provide general information about viewers.

There are several types of cookies:

Session cookies

These start when someone is navigating through our website. They are automatically deleted when you leave the website or close your browser.

First party cookies

These are created and placed on your computer by us. They do not provide us with any personal information about you but they are useful for our website to function properly.

Third party cookies

From time to time we might work with third parties who use cookies. These are managed by these third parties. For example, we use Google cookies to help us monitor which visitors are coming to a website, what pages they're looking at and how long they spend on a website.

Authentication cookies

These track whether a user is logged in, and if so, under what name.

The cookies we use on our website

Strictly necessary cookies

These cookies are essential in order to enable you to move around the website and use its features, such as accessing secure areas of the website. Without these cookies services you have asked for, like forms and internet banking, cannot be provided.

Cookie provider	Cookies	Cookies used
JSESSIONID ASP.NET	_JSESSIONID ASP.NET_SessionId Stand-ard ASP.NET session identifier.	This cookie keeps information about your browsing history for the duration of your time on the website so you can move forward and back between pages and keep information you have entered. They are removed when you log out of online savings.
Service announcement	service-announcements	This is used to remember which service announcements you have closed so you don't see them again.
Third party cookies		
Google Analytics	_ga _gid _gat _gtag Sc_analytics_global_cookies& SC_analytics_session-cookie	These cookies are used to collect information about how visitors use our websites. We use the information to compile reports and to help us improve the website. The cookies collect information in an anonymous form, including the number of visitors to the website, where visitors have come to the website from and the pages they visited.
Sharing platforms	_atuvc _atuvS	These cookies are associated with share functionality at the bottom of our website to enable visitors to share content with a range of networking and sharing platforms.

Consent

We are allowed to store cookies on your device if they are strictly necessary for the effective operation of our website. For all other types of cookies we need your permission.

You can change or withdraw your cookie consent on our website at any time. You can find guidance on how to do this at www.aboutcookies.org.

Please be aware that some aspects of our website, such as online savings, will not work properly if you choose to not to use certain cookies.